

Access Statement

Leicestershire County Cricket Club is passionate about delivering equality to all customers attending events, or just visiting the Fischer County Ground, Grace Road. We are continuously working towards improving standards, facilities and attitudes so that all fans can enjoy their visit to Leicestershire CCC. We are committed to developing an ongoing programme of improvements and would welcome your constructive comments. Please call 0116 283 2128 or email <u>enquiries@leicestershireccc.co.uk</u>

Pre-arrival:

Wheelchair accessible taxis are available from Leicester Train Station (LE2 0QB) and wheelchair accessible buses are available from St Margarets Bus Station (LE1 3AG).

Information about traffic, bus timetabling, etc is updated regularly here: <u>http://www.leicestershireccc.co.uk/cricket/how-to-find-us.html</u>

Finding Your Way Around:

For entry via Curzon Road, follow the directions to Aylestone Road as above, but after 3/4 of a mile turn right on to Duncan Road followed by first left onto Curzon Road. The ground entrance is directly in front of you.

From the City Centre and the Railway Station:

Take the A594 (Waterloo Way/Welford Road) heading south. Pass Leicester Tigers Rugby Club on your right and follow signs for A426 towards Rugby. Join Aylestone Road and pass the car dealership on the left. After one mile, turn left into Duncan Road, followed by first left into Curzon Road. The ground entrance is directly in front of you.

Car parking:

The Car Park at the Curzon Road entrance to the ground (LE2 8EB) has an overall capacity for 200 cars. There are 12 parking spaces for blue badge holders in the Curzon Road car park. These can be reserved

in advance to a fixture. There are also 9 spaces for blue badge holders available behind the Meet, located close to the Park Hill Drive entrance.

Turnstiles:

There is no vehicular access to the ground from Grace Road itself - there is a pedestrian walkway at the side of the Cricketers Pub in order to access the turnstiles at the Park Hill Drive entrance. The gates can be opened to allow wheelchair access. There is also access at the club's main entrance in Curzon Road. Please use either the Curzon Road or Park Hill Drive entrances.

Curzon Road entrance (always open):



Park Hill Drive entrance (gates can be opened to allow access for wheelchair users):



Travelling by bus:

Routes 47, 48, 84, 84A, 85, 86 & 87 travel from Leicester City Centre and run close to the Fischer County Ground, Grace Road.

http://www.arrivabus.co.uk/ServiceSearchResults.aspx?regid=127&txt=Leicester

Bus services from the Train Station:

Turn right out of the main entrance of the train station onto Charles Street and you can pick up the Service 86/87 on either Rutland Street or Belvoir Street.

http://www.arrivabus.co.uk/uploadedFiles/Services/Midlands/MDTN86,87_300111_010111M.pdf

http://www.arrivabus.co.uk/serviceInformation.aspx?id=3952

Bus services run from St Margaret's Bus Station in the City Centre:

- Service 47,48 Saffron Lane (every 15 mins weekdays, 20 mins Saturdays & 30 mins Sundays) <u>http://www.arrivabus.co.uk/serviceInformation.aspx?id=2758&r=Midlands</u>
- Service 84,84A Aylestone Road (every 10 mins weekdays/Saturdays & 30 mins Sundays) drops off at various points close to the ground http://www.arrivabus.co.uk/serviceInformation.aspx?id=3579&r=Midlands
- Service 85 Aylestone Road (every 10 mins weekdays/Saturdays & 30 mins Sundays) drops off at various points close to the ground <u>http://www.arrivabus.co.uk/serviceInformation.aspx?id=3953&r=Midlands</u>

Bus services run from Charles Street in the City Centre:

Service 86, 87 - (every 10 mins weekdays/Saturdays & every 30 mins Sunday drops off at various points close to the ground
 <u>http://www.arrivabus.co.uk/uploadedfiles/Services/Midlands/MDWG86,87_121112_051012.pd</u>

For further information about timetables, contact Traveline on 0871 200 2233.

Site map: (Please note that our Main Reception is also the Ticket Office and Club Shop)



General information for the Fischer County Ground, Grace Road:

1) Access Routes – Public Highway Approach – Park Hill Drive

1.1) The premises is within walking distance (50m) of a public highway and suitable car parking.

1.2) The route provides an adequate width of 1800mm.

1.3) Free standing posts and columns are contrasting with the surroundings and have a base of 150mm and are 1500mm high.

1.4) The route is level with no gradient steeper than 1 in 20 and no steps are on the route.

1.5) The drainage gratings within the route are adequately sized having 13mm wide slots and 19mm diameter holes.

1.6) There are Bollards of at least 1000mm on the main route.

1.7) There are Hazard protection adjacent to doors and windows which may project into the access route.

2) Access Route – On Site – Path behind The Meet

2.1) The route provides an adequate width of at least 1800mm.

2.2) The route is level and has no gradients which are steeper than 1 in 20 and has no steps.

2.3) There are bollards which are of the minimum height of 1000 mm.

2.4) The drainage gratings within the route are adequately sized having 13mm wide slots and 19mm diameter holes.

Please note that there is no access for wheelchair users to the upper floor of the Meet building. Merchandise used to be sold on the upper floor of the Meet but is now sold from Main Reception, where there is access for wheelchair users.

Car Parking Facilities and Arrival:

There are 12 parking spaces for blue badge holders in the Curzon Road car park. These can be reserved in advance to a fixture. There are also 9 parking spaces for blue badge holders available behind the Meet.

3) Car Park Entrance (Curzon Road)

- 3.1) The car park entrance is clearly signed.
- 3.2) There are 12 parking spaces for blue badge holders in the Curzon Road car park.
- 3.3) The main car park surface is level tarmac.
- 3.4) There is no drop off point outside the main entrance.

4) Car Parking Designated Areas

4.1) There are designated disabled parking bays of adequate size being 2.4m wide and 3.6m long.

4.2) There is a 1.2m hatched space around parked vehicles to allow maneuverability.

5) Entrance – Park Hill Drive

5.1) The gates can be opened to allow wheelchair access (see photograph above).

5.2) There are 9 parking spaces for blue badge holders available behind the Meet, which is just to the right of the Park Hill Drive entrance.

6) Entrance – Milligan Road

6.1) A new entrance to the ground is currently under construction on Milligan Road and is not available on all matchdays. Please do not use the Milligan Road entrance, use the Curzon Road entrance or Park Hill Drive entrance instead.

Access to main areas:

7) Main Reception – also our Ticket Office & Club Shop

The ramp to Main Reception:



Reception area:



The main reception door has a width of 750mm and is accessible for wheelchair users. Please note that the door opens inwards. Upon exit from reception, a second door can be opened to allow wheelchair

users to exit via a separate door. The door on the left also opens inwards. If exit is gained via the right hand door, the door opens outwards.



Doors to main reception – from outside the building:

Doors to main reception – from inside the building:



- 7.1) Official Club Merchandise is now sold from this point.
- 7.2) The ramp has a maximum gradient of 5 degrees.
- 7.3) The width of the ramp is within the 1500mm recommended guideline.

- 7.4) The landings are 1200mm and are free from obstruction and of opening doors.
- 7.5) Staff are available to give assistance and there is seating.
- 7.6) The room is well lit.

7.7) There is a low counter area to allow wheelchair users to complete paperwork. Our ticket office staff will also be pleased to come out into the main reception area and assist with sales of merchandise/scorecards.



8) Ramp and Viewing Area – Charles Palmer Suite

- 8.1) The viewing area allows a wheelchair user a clear view of the field.
- 8.2) A wheelchair user can freely move within the viewing area.
- 8.3) The viewing area has adequate width for a wheelchair at 1800mm.
- 8.4) The viewing area is clearly signposted.

9) Mike Turner Cricket Centre

9.1) There is lift access to the upper floor of the Mike Turner Cricket Centre:

Bottom of lift:



Top of lift:



10) Toilets – Fox Bar/Charles Palmer Suite

Baby Changing Area – in disabled toilet

10.1) There is unobstructed access to the WC.

10.2) The sanitary and support rails contrast well with their background.

10.3) Recommended support rails are in place.

10.4) The floors are slip resistant.

10.5) The wash basin is within the recommended distance from the EC Pan at 140-160mm. This allows people to wash their hands while still sitting on the toilet.

10.6) The Wash Basin rim is at the appropriate height of 720-740mm from the ground.

10.7) The WC seat height is at the appropriate height of 480mm from the ground.

10.8) There is a shelf at 950mm high at a distance of 125-150mm from the WC pan. There are clothes hooks at 1050mm and at 1400mm.

10.9) There is a mirror that starts at 600mm from the floor.

10.10) The door handles are at a height of 1000mm and contrast well with the background.

10.11) The door has an effective clear width of 800mm upon approach.

10.12) The door opens outward into an access route width of at least 1800mm.

10.13) There are assistance alarms which are visible and/or audible from the outside of the WC. These can be triggered from within the WC with a pull switch which is accessible from two heights; 100mm from the floor as well as 800-1000mm from the floor. The reset button can be accessed within reach from the WC pan.

10.14) The lights are switched on either automatically or from a pull string which is 900-1000mm from the ground and is located within 150mm from the leading edge of the door. The string also contrasts with the background.

10.15) A person can wash and dry their hands within reach

10.16) The water temperature is regulated for temperature at outlet and is not scalding

11) Toilets – The Meet

11.1) There is unobstructed access to the WC.

11.2) The sanitary fittings & support rails contrast well against their background.

11.3) Recommended support rails are in place.

11.4) The floors are slip resistant.

11.5) The wash basin is within the recommended distance from the EC Pan at 140-160mm. This allows people to wash their hands while still sitting on the toilet.

11.6) The Wash Basin rim is at the appropriate height of 720-740mm from the ground.

11.7) The WC seat height is at the appropriate height of 480mm from the ground.

11.8) There is a shelf at 950mm high at a distance of 125-150mm from the WC pan. There are clothes hooks at 1050mm and at 1400mm.

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11.14) The lights are switched on either automatically or from a pull string which is 900-1000mm from the ground and is located within 150mm from the leading edge of the door. The string also contrasts with the background.

11.15) A person can wash and dry their hands within reach.

11.16) The water temperature is regulated for temperature at outlet and is not scalding.

12) Toilets – Mike Turner Cricket Centre: One external, one internal on ground floor. One on first floor

Baby Changing Area - one in internal ladies toilet on the ground floor and one in ladies toilet on the first floor, accessible by lift.

12.1) There is unobstructed access to the WC.

12.2) The sanitary fittings & support rails contrast well against their background.

12.3) Recommended support rails are in place.

12.4) The floors are slip resistant.

12.5) The wash basin is within the recommended distance from the EC Pan at 140-160mm. This allows people to wash their hands while still sitting on the toilet.

12.6) The Wash Basin rim is at the appropriate height of 720-740mm from the ground.

12.7) The WC seat height is at the appropriate height of 480mm from the ground.

12.8) There is a shelf at 950mm high at a distance of 125-150mm from the WC pan. There are clothes hooks at 1050mm and at 1400mm.

12.9) There is a mirror that starts at 600mm from the floor.

12.10) The door handles are at a height of 1000mm and contrast well with the background.

12.11) The door has an effective clear width of 800mm upon approach.

12.12) The door opens outward into an access route width of at least 1800mm.

12.13) There are assistance alarms which are visible and/or audible from the outside of the WC. These can be triggered from within the WC with a pull switch which is accessible from two heights; 100mm from the floor as well as 800-1000mm from the floor. The reset button can be accessed within reach from the WC pan.

12.14) The lights are switched on either automatically or from a pull string which is 900-1000mm from the ground and is located within 150mm from the leading edge of the door. The string also contrasts with the background.

12.15) A person can wash and dry their hands within reach.

12.16) The water temperature is regulated for temperature at outlet and is not scalding.

13) Toilets – The Pavilion

13.1) There is unobstructed access to the WC.

13.2) The sanitary fittings & support rails contrast well against their background.

13.3) Recommended support rails are in place.

13.4) The floors are slip resistant.

13.5) The wash basin is within the recommended distance from the EC Pan at 140-160mm. This allows people to wash their hands while still sitting on the toilet.

13.6) The Wash Basin rim is at the appropriate height of 720-740mm from the ground.

13.7) The WC seat height is at the appropriate height of 480mm from the ground.

13.8) There is a shelf at 950mm high at a distance of 125-150mm from the WC pan. There are clothes hooks at 1050mm and at 1400mm.

13.9) There is a mirror that starts at 600mm from the floor.

13.10) The door handles are at a height of 1000mm and contrast well with the background.

13.11) The door has an effective clear width of 800mm upon approach.

13.12) The door opens outward into an access route width of at least 1800mm.

13.13) There are assistance alarms which are visible and/or audible from the outside of the WC. These can be triggered from within the WC with a pull switch which is accessible from two heights; 100mm from the floor as well as 800-1000mm from the floor. The reset button can be accessed within reach from the WC pan.

13.14) The lights are switched on either automatically or from a pull string which is 900-1000mm from the ground and is located within 150mm from the leading edge of the door. The string also contrasts with the background.

13.15) A person can wash and dry their hands within reach.

13.16) The water temperature is regulated for temperature at outlet and is not scalding.

14. Catering

- 14.1) There is access by ramp to the Charles Palmer Suite (see photo above).
- 14.2) Table service is provided in the Charles Palmer Suite.
- 14.3) The club provides service to the supporter from the catering facility.
- 14.4) Food and drink is allowed throughout the ground.
- 14.5) Staff are able to read out the food and beverage range.

15. Additional information - Fire exits/egress

- 15.1) Fire exits are clearly signed and lit.
- 15.2) Staff and volunteers are briefed on fire egress procedures.
- 15.3) Exits are clear and evacuation chairs have been provided at suitable points.
- 15.4) Fire assembly points are clearly signed and accessible.
- 15.5) Fire alarm call points are typically accessible.
- 15.6) The fire alarm provides audible and visual warning.

15.7) The evacuation of all building occupants are identified as a management responsibility and appropriate risk assessments are in place.

Contact information:

Address: Leicestershire County Cricket Club, Fischer County Ground, Grace Road, Leicester, LE2 8EB (use this postcode for satnav purposes)

Telephone: 0116 283 2128 Fax: 0116 244 0363

Email: <u>enquiries@leicestershireccc.co.uk</u> Website: www.leicestershireccc.co.uk

Ground opening times: 9am-5pm non-matchdays, 1 hour before Specsavers County Championship, Royal London One-Day Cup games & tourist matches, 90 minutes before NatWest T20 Blast matches

Local Accessible Taxi: Swift Fox Cabs 0116 262 8222

Local Public Transport: Arriva Buses 0116 242 3670 Leicester Train Station 0845 712 5678